



## **DANRIMÉ TECHNOLOGIES AND DESIGN APPLICATION FORM**

Dear valued client

Thank you for registering your domain with us.

We strive to deliver the best possible services to all our clients in the most sufficient way at all times.

Please kindly complete the form below and return to [info@danrime.co.za](mailto:info@danrime.co.za).

### **CLIENT INFORMATION**

**INDIVIDUAL APPLICATION** (Please attach a copy of your ID and proof of residence)

Name and Surname:			
ID Number:			
Physical Address:			
Postal Address:			
Contact Numbers			
Valid Email Address:			

**CORPORATE APPLICATION**

(Please attach a copy of your Company Registration Documents, Directors ID's and Proof of banking details)

Registered Name			
Registration No.		VAT No.	
Physical Address:			
Postal Address:			
Contact Info	Name:	Number:	
Valid Email Address:			



## DOMAIN INFORMATION

Domain Name (Supply 3 options)			
New Domain	New Domain (Please tick) <input type="checkbox"/>		
Domain Transfer	Please state the domain name to be transferred		
Domain Type:	.co.za R120.00	.com R240.00	.net R290.00 .mobi R440.00

## HOSTING OPTIONS

Hosting Option	Basic <input type="checkbox"/> R45.00	Normal <input type="checkbox"/> R65.00	Max <input type="checkbox"/> R85.00
Hosting Billing	Monthly <input type="checkbox"/>	Yearly <input type="checkbox"/>	
CPanel	Purchase R250.00	Yes <input type="checkbox"/> No <input type="checkbox"/>	

## WEB DESIGN

This section is just to give us a basic idea of what you require for your website, a final quotation will be based on the final discussion and acceptance by both parties.

Basic <input type="checkbox"/>	3 Pages ( <b>Example:</b> Home, Services, Contact us) Basic
Advanced <input type="checkbox"/>	4 + Pages ( <b>Example of Advanced options:</b> Logins, Downloads, Gallery, Newsfeeds, Facebook, blogs etc.)
E-commerce <input type="checkbox"/>	Online Shopping
Additional Comments	



## DANRIMÉ TECHNOLOGIES AND DESIGN TERMS AND CONDITIONS

Please kindly read the terms and conditions below and ensure that it is legally correct.

### DOMAIN HOSTING

- Domain registrations will commence only after all documentation and payment is received.
- Registration may take up to 7 working days, but it is possible for earlier or later registration.
- Hosting will be billed in advance.
- By law, all domains are renewable after 12 months, Danrimé will invoice clients accordingly.
- All prices are subject to change without notice.
- Client payments must be received in full no later than 7 days from date of invoice.
- Accounts in arrears will result in domains being disabled until payment is received in full, thereafter if no payment is received within 20 working days this will result in your domain being deregistered.
- The domain name will be the property of Danrimé until all overdue accounts are paid in full.
- Domain cancellation must be done with one calendar month notice in writing to [info@danrime.co.za](mailto:info@danrime.co.za)
- All email accounts will be set up by Danrimé, please kindly send your email account requests to [info@danrime.co.za](mailto:info@danrime.co.za). You will receive an email once the account is activated with your requested email account settings. **(Applies to clients that have not purchased the CPanel)**
- Danrimé is not responsible for backups of your email information or data. Please make regular backups of your mail.

### WEB DESIGN BY DANRIMÉ

- Once the client has accepted our quotation for the requested web design a 30% payment will be required before any design will take place.
- It is the client's responsibility to ensure that all the necessary information, artwork, logo etc. for the web design is given through to Danrimé.
- Depending on the type of web design that is requested, Danrimé will complete the full design within 2 months from the date that the 30% deposit is received.
- Once the web design is complete the client has one week to request any changes to the final design.
- The website will be published once the final outstanding payment is received.
- If a mobile site is required additional charges will apply.
- Monthly backups of the published website will be done by Danrimé on a monthly basis.

### WEB DESIGN BY CLIENT

- If you have chosen to build your own website you will need to purchase the CPanel.
- Danrimé will not be held liable for any damage or loss of data.
- If you require support within the Cpanel please send us a mail at [info@danrime.co.za](mailto:info@danrime.co.za)

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## **MONTHLY MAINTENANCE**

- ☞ Danrimè will be liable for monthly maintenance of the designed website (only if designed by Danrimè)
- ☞ Minor changes to the website will be covered by the client's monthly management fee.
- ☞ Monthly Maintenance includes the follow:
  - Regular Backups of all site data
  - Updating Website Software
  - Checking Website Error Logs
  - Technical Site Errors
  - General Site Issues
  - Website Security
  - Website Content Changes (text, images, PDF Files, events, posts, calendar etc.)
- ☞ The following changes will not be covered and will be billed separately. A quotation and invoice will be sent for acceptance. Once payment is received the changes will take place.  
Depending on the type of design change the turnaround time will be 2 weeks.
  - Additional pages to the website
  - Structural changes
  - Advanced functions
  - Adding and configuring plugins

## **CPANEL**

- ☞ The Cpanel password is setup when the domain is registered and paid in full. Please make sure to change the password.
- ☞ If support is required, we may ask you for your Cpanel username and password so please keep this information in a safe place.
- ☞ If you have forgotten your password, please send us a mail at [info@danrime.co.za](mailto:info@danrime.co.za) for us to verify you and reset your password.
- ☞ The client is responsible for the setup of their own email accounts within the Cpanel.
- ☞ Email accounts and passwords must be kept safe at all times.
- ☞ Support on how to setup an email client such as outlook can be found in the CPanel when creating an email account. If assistance is needed please send us a mail at [info@danrime.co.za](mailto:info@danrime.co.za).
- ☞ Make sure to use the correct incoming and outgoing ports in your client.
- ☞ Make sure that these ports are not blocked by your Anti-Virus Software. Add exceptions to your Anti-Virus for the ports if required.
- ☞ Danrimè will not be held liable for any damage or loss of data for clients who have purchased the Cpanel.

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# DANTIME - TECHNOLOGIES & DESIGN

Tel: +27 82 565 8511

Email: [info@danrime.co.za](mailto:info@danrime.co.za)

Web: [www.danrime.co.za](http://www.danrime.co.za)

CC REG: 2007/094732/23

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*Danrimé strives to ensure the best possible customer service and support at all times.*

*We pride ourselves on our customer service and as a client you can rest assure that we will never let you down.*

Signed and accepted by  
(Name and Surname in PRINT)

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Date:

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Place:

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Signature:

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